

Terms and Conditions

OFFICIAL FORM: This form and any required additional documentation, including installation invoice, must be filled out completely, truthfully and accurately. Project details, including incentives, are subject to change without prior notice.

CONTRACTOR RESPONSIBILITY: It is the responsibility of the contractor to fully fill out this form at the time of installation, and to ensure this form has been signed by both the contractor and homeowner.

HOMEOWNER ELIGIBILITY: To be eligible for incentive payment, the home must have permanently installed electric resistance heat as the primary heating system. Qualifying applications are Single Family & Manufactured Homes with zonal electric heat, Single Family and Manufactured Homes with electric forced air furnaces. A qualifying home can be a new construction site-built home only. A qualifying existing site-built or existing manufactured home cannot have an existing Air Source Heat Pump, Geothermal Heat Pump, existing Ductless Heat Pump or Natural Gas Furnace to qualify for the rebate.

SYSTEM ELIGIBILITY: To be eligible for incentive payment, ductless heat pumps installed must be: a split system heat pump employing an inverter-driven, variable speed compressor, a variable speed outdoor fan, and a multi-speed or variable speed indoor blower. The system must meet a Heating Seasonal Performance Factor (HSPF) requirement of a minimum 9.0. Additionally, indoor units using any type of field installed duct system are NOT eligible.

CONTRACTOR ELIGIBILITY: Contractors must be licensed, bonded and insured, have successfully completed manufacturer sponsored training for equipment being installed and have attended an orientation provided by the NW Ductless Heat Pump Project (the Project) available at <http://goingductless.com/partners/contractors>.

CONTRACTOR REMOVAL: Non-compliance with installation specifications and/or Quality Assurance Inspections may trigger a performance review of the installation contractor. This review will be conducted by the NW Ductless Heat Pump Project Quality Assurance team. The performance review may result in suspension or permanent removal from participation. Findings of the performance review will be communicated, in writing, to the installation contractor and participating utility along with terms of suspension or removal.

VERIFICATION AND INSPECTION: Participating homes are subject to random onsite inspections in order to verify that installations meet Manufacturer specifications and that the home meets eligibility guidelines. You may be contacted by phone or email to schedule an inspection. No warranty is implied by this inspection.

TAX LIABILITY: Neither the utility, BPA, nor the contractor is responsible for any tax liability, which may be imposed on the Participant as a result of payment of any incentives or as a result of obtaining financing.

ENDORSEMENT: The NW Ductless Heat Pump Project does not endorse any particular manufacturer, contractor or product in promoting ductless heat pumps. The fact that the names of particular manufacturers, contractors, or products may appear on Project materials does not constitute an endorsement. Manufacturers, contractors, or products not mentioned are not implied to be unsuitable or defective in any way.

SAFETY AND BUILDING CODES: The Participant agrees to pursue compliance with federal, state, and local building and environmental codes for the installation of this product. The contractor certifies products have been installed consistent with manufacturer instructions.

PROPERTY RIGHTS: The Participant must have proper authority to install the ductless heat pump system on the designated property or has obtained any necessary consent from the landlord.

ACCESS AND EVALUATION: The Project and its representatives may request access to the property on which the ductless heat pump system was installed to review and evaluate the system during and after Project completion. The Participant agrees to provide reasonable access to the property for the purposes described herein. In addition, the Project may contact the Participant for survey participation and project feedback.

REFRIGERANT LINE PROTECTION: At the time of installation, contractor must protect all exterior, insulated refrigerant lines. Protection is either UV-resistant tape wrapped around insulated refrigerant lines or rigid line hides installed over insulated refrigerant lines.

CIRCLE REBATE AMOUNT FOR NEW EQUIPMENT			
Residence Type	Measure	Rebate Amount	Minimum Installation Requirements
Existing Site Built or Manufactured Homes	Ductless Heat Pump single or multi-head (one per residence)	\$1,300	Existing forced air electric or Existing zonal heat (baseboard, ceiling cable, wall, electric hydronic)
New Site Built (ONLY)	Ductless Heat Pump single or multi-head (one per residence)	\$1,000	New Site Construction Only

Rebate(s) will not exceed 100% of the installed job cost.

<p>RETURN COMPLETED APPLICATION TO: Wasco Electric Cooperative Attn: Energy Efficiency Rebates 5625 NE Elam Young Parkway #100 Hillsboro, OR 97124 Email: rebates@esgroupllc.com Fax: 1-503-344-6942</p>

Allow 6 to 8 weeks for processing after the receipt of the final invoice with the installation date and completed rebate application.

The invoice & installation date must be between July 1, 2020 and August 31, 2021 to qualify at the current rebate level.



DHP LIMITED PROMOTION

RESIDENTIAL DUCTLESS HEAT PUMP REBATE PROGRAM

General Information

HOMES THAT QUALIFY FOR A REBATE

- Site-Built Homes & Manufactured Homes with existing Forced Air Electric or existing Zonal Electric Heat (baseboard, wall, ceiling cable).
- Site Built & Manufactured homes with existing heat pumps do not qualify for the rebate.
- New construction Site-Built homes do qualify for the new construction DHP rebate.
*The rebate is for one DHP per existing site address with electric resistance heating as the primary heating system.

REBATE AMOUNT

- The DHP PROMOTION rebate is \$1,300 for Site Built Manufactured homes with either existing zonal heat (baseboard, wall unit, ceiling cable heat etc.) or replacing an electric forced air furnace.
- The DHP PROMOTION rebate is \$1,000 for New Construction Site Built (only)
- The DHP must be installed and paperwork submitted between July 1, 2020 and August 31, 2021 to qualify for the promotional rebate.

LEARN ABOUT DUCTLESS HEAT PUMPS

- What is a Ductless Heat Pump and how does it increase comfort and efficiency? Find out at www.goingductless.com!

INSTALLER REQUIREMENTS

- Your installation contractor must be listed on the “going ductless” web site for your project to qualify for our rebate. Self-installations do not qualify for the DHP rebate.
- www.goingductless.com (click on “Find Installer” and enter your zip code).

BEFORE INSTALLATION: PRE-APPROVAL

- An on-site visit is *not* required prior to installation to qualify for the rebate. However, your contractor must submit the Residential Ductless Heat Pump Rebate Application to Wasco Electric Cooperative Efficiency Services before the installation to verify that the model qualifies for the rebate.
- The new DHP must have a minimum of 9.0 HSPF.
- The DHP rebate is for single or multi-head installations.
- The approval process takes approximately one business day.

AFTER INSTALLATION: FINAL DOCUMENTATION

- Your contractor must submit a complete Residential Ductless Heat Pump (DHP) Rebate Application and final invoice to Wasco Electric Cooperative Efficiency services rebates@esgroupllc.com, fax to: 503-344-6942.

QUALITY ASSURANCE INSPECTION

- Wasco Electric Cooperative Efficiency Services may do a follow-up inspection of your new Ductless Heat Pump. If you are chosen for an inspection, you will be contacted beforehand to schedule a day/time with a Wasco Electric Cooperative field representative.

MEMBER REBATE CHECKS

- After Wasco Electric Cooperative Efficiency services receives your completed application and final invoice, it will take approximately 6 to 8 weeks for rebate checks to be issued and mailed.

For additional questions regarding the Wasco Electric Cooperative Residential Ductless Heat Pump Rebate Program,

call 1-888-883-9879.