



## Terms and Conditions

**OFFICIAL FORM:** This form and any required additional documentation, including installation invoice, must be filled out completely, truthfully and accurately. Project details, including incentives, are subject to change without prior notice.

**CONTRACTOR RESPONSIBILITY:** It is the responsibility of the contractor to fully fill out this form at the time of installation, and to ensure this form has been signed by both the contractor and homeowner.

**HOMEOWNER ELIGIBILITY:** To be eligible for incentive payment, the home must have permanently installed electric resistance heat as the primary heating system. Qualifying applications are Single Family & Manufactured Homes with zonal electric heat, Single Family and Manufactured Homes with electric forced air furnaces. A qualifying home can be a new construction site-built home only. A qualifying existing site-built or existing manufactured home cannot have an existing Air Source Heat Pump, Geothermal Heat Pump, existing Ductless Heat Pump or Natural Gas Furnace to qualify for the rebate.

**SYSTEM ELIGIBILITY:** To be eligible for incentive payment, ductless heat pumps installed must be: a split system heat pump employing an inverter-driven, variable speed compressor, a variable speed outdoor fan, and a multi-speed or variable speed indoor blower. The system must meet a Heating Seasonal Performance Factor (HSPF) requirement of a minimum 9.0. Additionally, indoor units using any type of field installed duct system are NOT eligible. A rebate of \$100 per each DHP head installed. There is a rebate for any DHP installation.

**CONTRACTOR ELIGIBILITY:** Contractors must be licensed, bonded and insured, have successfully completed manufacturer sponsored training for equipment being installed and have attended an orientation provided by the NW Ductless Heat Pump Project (the Project) available at <http://goingductless.com/partners/contractors>.

**CONTRACTOR REMOVAL:** Non-compliance with installation specifications and/or Quality Assurance Inspections may trigger a performance review of the installation contractor. This review will be conducted by the NW Ductless Heat Pump Project Quality Assurance team. The performance review may result in suspension or permanent removal from participation. Findings of the performance review will be communicated, in writing, to the installation contractor and participating utility along with terms of suspension or removal.

**VERIFICATION AND INSPECTION:** Participating homes are subject to random onsite inspections in order to verify that installations meet Manufacturer specifications and that the home meets eligibility guidelines. You may be contacted by phone or email to schedule an inspection. No warranty is implied by this inspection.

**TAX LIABILITY:** Neither the utility, BPA, nor the contractor is responsible for any tax liability, which may be imposed on the Participant as a result of payment of any incentives or as a result of obtaining financing.

**ENDORSEMENT:** The NW Ductless Heat Pump Project does not endorse any particular manufacturer, contractor or product in promoting ductless heat pumps. The fact that the names of particular manufacturers, contractors, or products may appear on Project materials does not constitute an endorsement. Manufacturers, contractors, or products not mentioned are not implied to be unsuitable or defective in any way.

**SAFETY AND BUILDING CODES:** The Participant agrees to pursue compliance with federal, state, and local building and environmental codes for the installation of this product. The contractor certifies products have been installed consistent with manufacturer instructions.

**PROPERTY RIGHTS:** The Participant must have proper authority to install the ductless heat pump system on the designated property or has obtained any necessary consent from the landlord.

**ACCESS AND EVALUATION:** The Project and its representatives may request access to the property on which the ductless heat pump system was installed to review and evaluate the system during and after Project completion. The Participant agrees to provide reasonable access to the property for the purposes described herein. In addition, the Project may contact the Participant for survey participation and project feedback.

**REFRIGERANT LINE PROTECTION:** At the time of installation, contractor must protect all exterior, insulated refrigerant lines. Protection is either UV-resistant tape wrapped around insulated refrigerant lines or rigid line hides installed over insulated refrigerant lines.

CIRCLE REBATE AMOUNT FOR NEW EQUIPMENT			
Residence Type	Measure	Rebate Amount	Minimum Installation Requirements
Existing Site Built or Manufactured Homes	Ductless Heat Pump single or multi-head (one per residence)	\$1,300.00	Existing forced air electric or Existing zonal heat (baseboard, ceiling cable, wall, electric hydronic)
New Site Built (ONLY)	Ductless Heat Pump single or multi-head (one per residence)	\$1,000.00	New Construction minimum
Existing Site Built or Manufactured Homes	Ductless Heat Pump multi-head	\$100.00	For each additional DHP head installed
Existing Site Built or Manufactured Homes	Any Ductless Heat Pump installed	\$100.00	Any DHP installation

***Rebate(s) will not exceed 100% of the installed job cost.***

**RETURN COMPLETED APPLICATION TO:**  
 Clatskanie PUD  
 Attn: Energy Efficiency Rebates  
 5625 NE Elam Young Parkway #100  
 Hillsboro, OR 97124  
 Email: [rebates@esgroupllc.com](mailto:rebates@esgroupllc.com) Fax: 1-503-344-6942

**Allow 4 to 6 weeks for processing after the receipt of the final invoice & completed rebate application.**

**The purchase & installation date must be between July 1, 2020 and August 31, 2021 to qualify for the promotional rebate amount.**

*Participation in this energy efficiency program allows Clatskanie PUD to use your electrical energy consumption history for energy savings research. Your consumption history may be shared anonymously with Bonneville Power Administration for energy savings verification and research.*