

Master Installer Homeowner Testimonial

Contractor/Installer Name _____ Equipment Manufacturer _____

Installed Outdoor model(s) _____

Installed Indoor model(s) _____

Homeowner Name _____ Project-approved ID# _____

Site Address _____
 Street City State Zip

Describe the process of working with your installation company (sales process, installation and follow up):

Why did you decide to get a ductless heating and cooling system?

How do you feel about your ductless system?

Additional Comments:

Can we contact you for additional information? Yes No

Can we share your feedback with other customers? Yes No

Where did you hear about ductless heat pump systems? (Check all that apply)

- Utility Bill Insert Utility Website Direct Mail from Contractor Door Hanger
- Radio Newspaper Ad Newspaper Story Search Engine
- Internet Ad In a Retail Store Family or Friend Social Media
- Other

Homeowner Signature _____ Date _____

Submit completed forms to:
 NW Ductless Heat Pump Project
therman@fluidms.com
 625 SW Broadway, Suite 300
 Portland, OR 97205
 Phone: 503.688.1567