

Master Installer Site Documentation Requirements

- Submit photo-documentation of **two Project-approved installations** illustrating technical compliance with Master Installer Program (download guidelines [here](#))
 - Do not fax in photos
 - Send an email with each customer name in the file name or on the scanned photos
 - Each set of photos must:
 - Be of a **Project-approved** installation
 - Show each outdoor and indoor unit installed
 - Show the line set (showing UV protection and rigid line cover)
 - Show the condensate drain termination
- Submit **one homeowner testimonial from a Project-approved installation** (download homeowner testimonial form [here](#))
- Complete the Master Installer Contractor agreement (download agreement [here](#))
- Submit materials above, along with the signed Master Installer Agreement, to the Project via either email or mail to:

NW Ductless Heat Pump Project
therman@fluidms.com
625 SW Broadway, Suite 300
Portland, OR 97205
Phone: 503.688.1567

The Project will review and notify you of approval or denial for Master Installer Status.

Please note: review will not begin until all completed documentation has been received.