

Idaho Power Ductless Heat Pump Program Homeowner Participation Form

To be completed by homeowner/utility account holder and installation contractor. Answer the following questions based on your house prior to the installation of the ductless heat pump(s). All fields are required for approval. Incomplete forms will delay incentive processing.

Official Use Only: Customer ID

Contact Information

Homeowner name:		Name of company installing ductless heat pump:	
Home phone: () -	Alternative phone: <input type="checkbox"/> Cell <input type="checkbox"/> Work () -	E-mail Address:	Date of Birth:
Site Address:		City/State/Zip code:	County:
Homeowner mailing address: (if different from site address)		City / State / Zip Code:	

Homeowner Eligibility

What type of zonal electric resistance heat does the house have?	<input type="checkbox"/> Ceiling	<input type="checkbox"/> Wall	<input type="checkbox"/> Baseboard	<input type="checkbox"/> Hydronic Floor	
Does the home have a secondary heating system?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Please note Secondary heating systems are allowed only if electric resistance heating is used as primary heating system.		
If yes, what type (mark one):	<input type="checkbox"/> Freestanding Stove	<input type="checkbox"/> Fireplace			<input type="checkbox"/> Other: _____
If yes, what type of fuel (mark one):	<input type="checkbox"/> Wood	<input type="checkbox"/> Pellets			<input type="checkbox"/> Propane
	<input type="checkbox"/> Kerosene	<input type="checkbox"/> Oil			<input type="checkbox"/> Other: _____
If yes, how much fuel (per year): _____ (Amount in cords of wood, pounds of pellets, gallons of propane/kerosene/oil, etc.)					
How was the home constructed?	<input type="checkbox"/> Site-built			<input type="checkbox"/> Manufactured Home If you live in a manufactured home, please verify your eligibility with your contractor and utility.	
Which of the following describes the home?	<input type="checkbox"/> Detached single-family house	<input type="checkbox"/> Duplex	<input type="checkbox"/> Multi-Family If you live in a multi-family home, please verify your eligibility with your contractor and utility.		
	<input type="checkbox"/> Triplex	<input type="checkbox"/> Fourplex			

Site Information

Who occupies this home?	<input type="checkbox"/> Homeowner	<input type="checkbox"/> Renter
Does the house have a natural gas meter?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, what is natural gas used for in your home? _____		
Total number of occupants living in home: _____		
Number of occupants under 25 years: ____ Number of occupants between 25-39 years: ____ Number of occupants between 40-65 years: ____ Number of occupants over 65 years: ____		
House/Unit square footage (If unknown, please estimate): _____	Year home was built (If unknown, please estimate): _____	
Does the home have air conditioning?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, what type (mark one):		
<input type="checkbox"/> Zonal (i.e. window and/or room A/C units), no. of units: _____		<input type="checkbox"/> Evaporative cooler (e.g., swamp cooler)

This form, subject to change, is effective from October 1, 2011 to March 31, 2012

Signature is required on next page

Return completed form to:

NW Ductless Heat Pump Project

625 SW Broadway, Suite 300 • Portland, OR 97205

Phone 503.808.9003 • Fax 503.808.9004



Terms and Conditions

INCENTIVE AVAILABILITY: Incentive qualifications and amounts are subject to change or termination at any time. Incentives will be processed on a first-come, first-served basis.

INCENTIVE QUALIFICATIONS: Qualifying ductless heat pumps can be installed in site-built single-family or manufactured homes. One incentive per residence is available regardless of the number of units installed in the home. Ductless heat pumps must be installed by a participating HVAC company. A list of participating companies can be found at www.idahopower.com/ductless.

QUALIFYING APPLICANTS: Residential customers of Idaho Power who live in a single-family site built or manufactured home and use permanently installed zonal electric resistance heating as their PRIMARY heat source may qualify. Homes heated with fossil fuel systems or central electric systems (electric furnace or ducted heat pump system) are not eligible to participate. Homes with natural gas space heat serving the main living area, or with natural gas as a central forced air ducted system, do not qualify.

QUALIFYING EQUIPMENT: All equipment must be new and purchased and installed prior to submitting an incentive application. Equipment must have been purchased and installed on or after January 1st, 2010. Qualifying equipment must be: (i) a split system heat pump employing an inverter-driven, variable-speed compressor, a variable speed outdoor fan, and a multi-speed or variable speed indoor blower, and (ii) installed with the indoor unit in the main living area of the house. Additionally, indoor units using any type of field-installed duct system are not eligible. Contractors are required to install rigid line set covers on all exterior lines. Any remaining lines between the rigid hide and the outdoor unit must be wrapped with UV tape.

CONTRACTOR ELIGIBILITY: Contractors must be licensed and insured and have successfully completed manufacturer sponsored training for equipment being installed. Contractors must represent the DHP Pilot to IPC customers in a truthful and accurate manner and provide quality and timely customer service. Contractors must attend a NW Ductless Heat Pump Project Contractor Orientation webinar - calendar available at www.goingductless.com/partners/news-and-events. Contractors found not to comply with any of these requirements may be rendered ineligible for participation.

SAFETY AND BUILDING CODES: The customer agrees to pursue compliance with federal, state, and local building codes for the installation of this product. The contractor certifies products have been installed consistent with manufacturer instructions.

VERIFICATION AND INSPECTION: Participating home sites are subject to on-site inspections to verify that the system meets IPC requirements and that the home meets eligibility guidelines. Systems will be randomly chosen. No warranty is implied by this inspection.

APPLICATION DETAILS: Applications must include all information requested. Failure to provide this information may result in the delay or denial of the incentive. Idaho Power reserves the right to conduct random on-site inspections to verify information provided on the application. Idaho Power issues incentives in the form of checks and not utility bill credits. Idaho Power is not responsible if your HVAC company, who provides and installs the equipment, provides inaccurate information about the amount and/or conditions of the actual incentive. Idaho Power will not pay incentives for equipment that is mislabeled or misrepresented regarding incentive qualifications. Households receiving incentives under the Idaho Power Ductless Heat Pump Pilot may not receive incentives for the same equipment under another company program.

INCENTIVE LIMITATIONS AND LIMITATION OF DAMAGES: Payment of the incentive by Idaho Power does not guarantee the performance of qualifying/installed efficiency measures and does not guarantee that the qualifying/installed efficiency measures will deliver any specified amount of energy or cost savings. The customer shall independently evaluate any information related to the qualifying measure. Neither Idaho Power, its parent company, affiliates, subsidiaries, directors, officers, employees, agents, representatives, successors, assigns nor its contractors make any warranty, expressed or implied, or assume any legal liability or responsibility for the accuracy, completeness or usefulness of any information, estimated savings, benefits, products or processes, or service by trade name, trademark, manufacturer, or otherwise does not necessarily constitute or imply its endorsement, recommendation, or favoring by Idaho Power, its parent company, affiliates, subsidiaries, officers, employees, or its contractors. The utility makes no representation of warranty, and assumes no liability with respect to quality, safety, performance, or other aspect of any design, system or appliance installed pursuant to this application, and expressly disclaims any such representation, warranty or liability. Applicant agrees to indemnify Idaho Power Company, its parent company, affiliates, subsidiaries, directors, officers, employees, agents, representatives, successors and assigns of each against all loss, damage, expense, and liability arising from any measures installed.

Billing Release *To be filled out by the electrical utility account holder. Note: If the home is occupied by a tenant, or the account holder is different from the homeowner listed in the contact information, the billing release must be signed by the person whose name appears on the electric utility account.*

INFORMATION TO BE RELEASED: *The undersigned utility customer requests and authorizes the specified utility to release billing and usage information for the account listed below to the Northwest Ductless Heat Pump Project. With this authorization, the Ductless Heat Pump Project can request billing information for up to two years pre-installation and two years post-installation. The utility customer also hereby releases the utility company from any and all liability arising from or connected with providing this information.*

Idaho Power account number:		
Account holder signature (optional):	Account holder name:	Date:
Customer agrees to allow on-site inspection of equipment _____ (initial)		

Homeowner Signature

<i>By signing, the homeowner certifies that he/she is in compliance with the above terms and conditions</i>	
Homeowner signature:	Date
Where did you hear about ductless heat pump systems? <input type="checkbox"/> Utility Bill Insert <input type="checkbox"/> Utility Website <input type="checkbox"/> Direct Mail from a Contractor <input type="checkbox"/> Door Hanger <input type="checkbox"/> Radio <input type="checkbox"/> TV <input type="checkbox"/> Newspaper <input type="checkbox"/> Internet Ads <input type="checkbox"/> Facebook, Twitter, etc. <input type="checkbox"/> In a Store (retail) <input type="checkbox"/> Family or Friend <input type="checkbox"/> Utility Display Unit <input type="checkbox"/> Other _____	

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